

New! Online Access to your Explanation of Benefits (EOB) Statements

Members can now review CareFirst BlueCross BlueShield and CareFirst BlueChoice, Inc. EOB Statements online. The new electronic EOBs are:

- Designed in a new, user-friendly format that is easier to understand
- Easily accessible
- Stored online for three years

If you would like to sign up for electronic EOB statements, simply register with *My Account*. Visit www.carefirst.com and, under “Log in to My Account,” click the “Register Now” tab. Once registered, you can elect to receive weekly notifications for electronic EOBs.



If you are already a registered user of *My Account*, you can opt-in to receive electronic EOBs by either selecting *Go Green* on the claims detail page, or by updating your email preferences under *My Profile*.

In most cases, once you sign up for electronic EOB notifications, you will no longer receive EOBs mailed to your home. In the event that your EOB contains a check, you will receive the EOB via U.S. Postal Service.

Remember: You can start or stop electronic EOB notifications at any time by simply logging in to *My Account* and changing your email preferences.